

000286-292	6/28/17	Screenshot	Articles about Breitenstein / CS / their websites, etc.
000293	6/28/17	Screenshot	Unsuccessful attempt to log into Tor
000294	6/28/17	Screenshot	Duplicate fb msg from CS to Kevin Roose
000295	6/28/17	Screenshot	Google search: "xbox 1 power surge"
000296	6/28/17	Screenshot	<b>Privileged email from CS to Ruben Iniguez</b>
000297	6/28/17	Screenshot	Blank screen shot of CS' desktop
000298	6/28/17	Screenshot	Tor browsing
000299	6/28/17	Screenshot	Error message: "Tor unexpectedly exited"
000300	6/28/17	Screenshot	Task manager display
000301	6/28/17	Screenshot	Task manager display
000302	6/28/17	Screenshot	Process lasso. Don't get it.
000303	6/28/17	Screenshot	Task manager display
000304	6/28/17	Screenshot	Process lasso. Don't get it.
000305	6/28/17	Screenshot	Process lasso. Don't get it.
000306	6/28/17	Screenshot	Process lasso. Don't get it.
000307	6/28/17	Email	Dated 11/11/16 from #MIW-9144: PCM proxy using over 50-90% on my processor on a constant basis. Loud fan noise when browsing / loading new pages
000308	6/28/17	Email	Dated 11/26/16 from 19187: audio video programs crashing 30 sec after installing software
000309	6/28/17	Email	Dated 11/29/16 from 13CR93: blue screens, map errors, several crashes over wknd, sluggish browser, "mapp0 restrating" error
000310	6/28/17	Email	Dated 12/3/16 From CS: Installed software, now can't open any apps w/o safe mode"
000311	6/28/17	Email	Dated 12/13/16 from FH: Hard drive crashed
000312-16	6/28/17	Email	Emails from CS re Pearl Echo software and trying to switch to remote.com
000317	6/28/17	Email	Dated 12/31/16 from 770611: computer keeps going to blue screen shutdown errors.
000318	6/28/17	Email	Dated 1/2/17 from 42617: computer keeps crashing with blue



			screens. Microsoft says need patch...
000319	6/28/17	Email	Dated 1/2/17 from JP: laptop "extremely slow"...using an "incredible amount of CPU." Running on a beta version since Windows 10...
000320-29	6/28/17	Emails	Correspondence between CS and IPPC
000330-38	6/28/17	Pdf	CS 9-page essay "IPPC Vulnerabilities and Solutions"
000339	6/28/17	Email	Dated 2/7/17 from 33159: "continuing issues" with blue screen after map closes and gives bad pool header. Techs have tried for hours; user wants to run safe mode to see whether a non-essential program is causing the problem. Answer: no because not monitored.
000341	6/28/17	Email	Dated 1/19/17 from 44134: Can't boot up in windows; can only run in safe mode. PC now working but need older version of the software.
000342	6/28/17	Email	Duplicate of 000341
000343-353	6/28/17	Email	Emails between CS and IPPC (some duplicates of 320)
000355-360	6/28/17	Letter	Recent letter written and mailed by CS to Hogaboom.
000361-62	6/30/17	Chat Log	No. 14770175 on 2/17/17. "difficulty staying connected...when I try to access it a website, it just times out." Tech guy says, now try. 14770175 says "I'm getting through to sites" but delays. Tech guy responds, "We will be releasing a new version of the monitoring software soon, we can try it once it's available."
000363	6/30/17	Chat Log	Can't tell what's happening
00064-67	6/30/17	Chat log	Blue screens and "system crashing constantly."
000368-69	6/30/17	Chat Log	Unclear what presenting problem was. Jim, tech guy says "see if this resolves the issues" and he will make a note to reach out once IPPC has a new release.
000383-389	6/30/17	Chat Log	Tullis***** on 11/9/16: Computer rebooting due to bad pool header. Wasn't able to resolve the blue screen issue today—we will have a new version out in about two weeks that will address the issue.

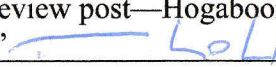


Bates no.	Date produced	What is it?	Summary
000001	6/16/17	Email dated 8/30/16	From Hogaboom to John Siebenaler, apologizing for errant billing notices
000002	6/16/17	Emails dated 12/28/16	"Problems with use of Pearl Echo" by CS, forwarded from Hogaboom to John Siebenaler, asking to discuss
000004	6/16/17	Screen shot?	From CS computer? Showing mapp files? Don't understand significance? An attachment to the pearl echo email?
000005	6/16/17	Screen shot	From CS computer? Attachment to pearl echo email?
000006-10	6/16/17	Blue screen list	
000011	6/16/17	Email dated 12/30/16	Judy Hogaboom to John Siebenaler, attaching "pissed consumer complaint resolution proposal," telling John: "we need to talk about this."
000012	6/16/17	Email dated 6/5/17	From Hogaboom to Jeff at IPPC: "what if any of our components run in safe mode?" Subj. of email: "safe mode"
000013	6/16/17	Email dated 12/30/16	Email to IPPC from "Scott," other monitored computer user, showing Hogaboom CS consumer review, saying, "my computer is running better now; his probs were similar to mine, but I'm running Windows 7, not 10..." "Anyway, it wasn't me."
000014-15	6/16/17	Email dated 1/3/17	From Hogaboom to Siebenaler, cc'ing Matt Preuitt, asking to discuss "pissed consumer complaint resolution proposal," email from CS.
000016	6/16/17	Email dated 1/5/17	From Hogaboom to Preuit, subj.: "Regarding Mr. Sullivan. "I think it would be best if we could speak about this case. Could you please call me?" Hogaboom lists 4 points of concern, including her claim that CS is using one of two computers to browse without monitoring; is unblocking material; is tampering with system; posting "disparaging remarks."
000017-24	6/16/17	Web post	"Is Sketchy Registry Entry a Kill Switch Targeting My Computer?" posted by CS on 1/8/17
000025-29	6/16/17	Copblaster	CS instructions on "How to Disable IPPC Software"
000030-41	6/16/17	Web post	"IPPC Technologies: Negligent Monitoring Software from Impulse

Not what said

			Control"
000042-43	6/16/17	Email dated 6/9/16	Point by point rebuttal by Jeff at IPPC, asserting that it's not true that coolant is required for WMPROC to run at 25% CPU;
000044	6/16/17	Email	Duplicate of "safe mode" email in 000012
000046	6/16/17	Chat log	CS chat log with Jim of IPPC. Discuss Process Lasso and blue screen
000048	6/16/17	Email dated 1/11/17	From Hogaboom to Siebenaler, cc'ing Preuitt: "Do you have any time today?"
00049-51	6/16/17	Chat log	CS chat log with "Jim" of IPPC. CS complains of system "slowing down to the point of being unusable." Jim says to switch from premium to free version of Malware bytes. Very cordial exchange.
000052-53	6/16/17	Email dated 12/12/16	From CS to IPPC re scheduling a live assist, mentions McCaffee, CPU resources, etc etc
000054	6/16/17	Screenshot	"utilization" screen from CS computer?
000055	6/16/17	Screenshot	Task Manager / CPU at 55.9% / Lenovo modem (shows computer belongs to CS?)
000056	6/16/17	Screenshot	Significance unknown
000057	6/16/17	Screenshot	Live Assist Properties (screen shot from IPPC's monitor?)
000058	6/16/17	Screenshot	Significance unknown
000059	6/16/17	Screenshot	Web searches for paycomputermonitoring.com
000060	6/16/17	Screenshot	TCP connections / .exe files & map files
000061	6/16/17	Screenshot	Windows start screen can't be reached right now
000062	6/16/17	Email dated 12/13/16	From CS to IPPC explaining "Since Live Assist never connected yesterday, I'm trying to give your software a little boost by reducing the size of the log folder..."
000063	6/16/17	Email dated 12/21/16	From CS to IPPC: "I've gotten 2 blue screens of death today due to your wfpent8.sys driver and I will not tolerate a third..."
000064	6/16/17	Email dated 12/3/16	From CS to IPPC: Installed software from your site, now I can't open any applications unless in safe mode...
000065	6/16/17	Email dated 12/3/16	From CS to IPPC: Getting error msg that I must have Windows 7 or higher... Windows 10 Upgrade assistant is frozen at 99%...



000066	6/16/17	Email dated 12/12/16	From CS to IPPC. Subj line: "Live Assist Can't Connect." Had a Live Assist sched for today but got screen saying "Windows smart screen can't be reached at this time..." Note: this links to 000061, which is a screen shot of windows smart screen.
000067-68	6/16/17	Email dated 12/5/16	Email thread between CS and IPPC re scheduling live assist, eastern time only; your system scheduled me for a time two hours ago...
000069	6/16/17	Email	Duplicate of 000067
000070	6/16/17	Email dated 1/6/16	Short email exchange between Hogaboom and Siebenaler re connecting Hogaboom to USPO Preuitt re CS
00071-72	6/16/17	Email dated 1/6/16	Exchange betw Hogaboom and Preuitt, discussing Hogaboom's earlier email about CS consumer review post—Hogaboom says, "This case is already a nightmare." 
000073-75	6/16/17	Microsoft Computer Dictionary	Excerpt includes definition of safe mode
000076-78	6/16/17	User License Agreement	Signed by CS and Siebenaler on 12-1-16
000079	6/16/17	Letter	Pdf version of TH letter to Hogaboom, attaching revised subpoena
000080-83	6/16/17	Legal docs	Revised subpoena and attachments
000084	6/28/17	Screenshot	Task manager / background processes. CS' computer? Unknown significance
000085	6/28/17	Screenshot	Task manager. Unknown significance
000086	6/28/17	Screenshot	Assuming from CS' computer because desktop shows it's a Lenovo computer. Shows 21% usage of CPU Pentium dual core.
000087	6/28/17	Screenshot	Same Lenovo desktop, Pentium dual core showing 22% CPU usage
000088	6/28/17	Screenshot	Same. 26%
000089	6/28/17	Screenshot	Same. 29%
000090	6/28/17	Screenshot	Same. 29%
000091	6/28/17	Screenshot	Windows help feature—"What is safe mode?" Explains safe mode is a "trouble shooting option for windows that starts computer in a limited state..." [Presumably CS looked up safe mode]
000092	6/28/17	Screenshot	"How to enable system restore"